



Disabled users and clubs

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**Right Directions**

Disabled users and clubs

Location of Activity

Disabled users and clubs

Ref No.

OXY\_3618

Assessors Name \*

Niyi Aderinola

Date of Assessment

24-06-2022

Next Review Date

24-06-2023

QMS/Work Instructions

Emergency Action Plan

Normal Operating Procedure

Names of Employees Consulted

Please select an employee or manually write it

Hazard Risk Rating

**VERY LOW**

Training/Qualifications Required to Complete this Activity

Please select a qualification or manually write it

Personal Protective Equipment (PPE) Required to Complete this Activity

Please select an equipment or manually write it

Legislation, guidance and information used in support of this assessment [Equality Act 2010](#)

Other Risk Assessments Cross Referenced

Fire risk assessment

Potential Risk Rating

**VERY LOW**

Potential Harm/Consequence		Likelihood That Harm Will Occur		The risk rating indicates the level of response required to be taken when adding actions to the improvement plan (RRP). Ratings between 15 and 25 require an urgent review of existing control measures.	Risk Rating		Suggested Guidance
1	Insignificant	1	Very Unlikely		Very Low Risk 1 - 2	No action required	
2	Minor	2	Unlikely		Low Risk 3 - 6	Monitor	
3	Moderate	3	Possible		Medium Risk 8- 12	Action required, if reasonably practicable	
4	Major	4	Likely		High Risk 15 - 16	Urgent Action	
5	Catastrophic	5	Very Likely		Critical Risk 20 - 25	Work Must Stop and take immediate action	
If the Risk Rating is 15 or more and no further control measures are practicable, add the risk to the H&S Risk Register.							

Hazard	Who May be Harmed	Current Control Measure in Place	Risk Rating With Current Control Measures In Place	Sample of any Reviewed Control Measures	Additional Control Measures Required	Potential Risk Rating After Additional Control Measures Implemented
<b>+</b> Category	Access Controls - Car Park & Outside Areas					
<b>+</b>			1 x 1 1			1 x 1 1

	<p>Risk of personal injury through</p> <p>Risk of injury due to insufficient or inadequate disabled parking facilities</p>	<p>Customer - Adult</p> <p>Customer - Child</p> <p>Visitor</p>	<p>Car Park / Traffic control defined</p> <p>Roads &amp; pathways defined</p> <p>Designated disabled parking bays are clearly defined and marked with signage and marking on the ground</p>			<p>Add Sample Measure</p> <p>View Files</p> <p>View Links</p>	Please select additional control measure or manual		
-	<p>Unauthorised parking in</p> <p>Add Description/Detail of how harm is caused</p>	<p>Customer - Adult</p> <p>Customer - Child</p> <p>Visitor</p>	<p>Wide disabled spaces clearly marked with symbols on tarmac</p> <p>Staff monitor the use of disabled parking bays to ensure they are not being abused</p>	1 x 1	1	<p>Add Sample Measure</p> <p>View Files</p> <p>View Links</p>	Please select additional control measure or manual	1 x 1	1
-	<p>Trip &amp; Fall hazard in and around</p> <p>Add Description/Detail of how harm is caused</p>	<p>Customer - Adult</p> <p>Customer - Child</p> <p>Visitor</p>	<p>Good housekeeping practices in place</p> <p>Maintenance contract in place with competent contractor</p> <p>Level surface between tarmac and pathways</p> <p>Good, clear colour contrasting</p> <p>External area inspection is completed for the entrance area</p>	1 x 1	1	<p>Add Sample Measure</p> <p>View Files</p> <p>View Links</p>	Please select additional control measure or manual	1 x 1	1
-	<b>Category</b>	Main Entrance / Foyer							
+	<p>Personal Injury</p> <p>Risk of personal injury through impact with the Main Entrance glass doors</p>	<p>Customer - Adult</p> <p>Customer - Child</p> <p>Visitor</p>	<p>Window manifestations on glazing</p> <p>CCTV covering the entrance area</p> <p>Accessible entrance doors</p> <p>Flat surface or ramp leading up to entrance doors</p>	1 x 1	1	<p>Add Sample Measure</p> <p>View Files</p> <p>View Links</p>	Please select additional control measure or manual	1 x 1	1
-	<p>Inhibited communication at</p> <p>Add Description/Detail of how harm is caused</p>	<p>Customer - Adult</p> <p>Customer - Child</p> <p>Visitor</p>	<p>Low level Reception desk at point of sale</p> <p>Hearing loop is in place within the area</p> <p>No physical barriers</p> <p>Barrier/gate allowing wheelchair access</p> <p>Clear directional signage in place</p> <p>Notices are displayed advising customers to inform staff of any disability or illness that staff should be aware of</p>	1 x 1	1	<p>Add Sample Measure</p> <p>View Files</p> <p>View Links</p>	Please select additional control measure or manual	1 x 1	1
-	<b>Category</b>	Access Controls							
+	<p>Access</p>			1 x 1	1		Please select additional control measure or manual	1 x 1	1

	Limited access around the facility	<input type="checkbox"/> Customer - Adult <input type="checkbox"/> Customer - Child <input type="checkbox"/> Visitor	<input type="checkbox"/> Good housekeeping practices in place <input type="checkbox"/> Corridors & Circulation Areas are greater than 1.2m wide <input type="checkbox"/> All internal doors are lightweight <input type="checkbox"/> A lift is provided to the Reception from the entrance hall <input type="checkbox"/> Building complies with Part M building regulations <input type="checkbox"/> Colour contrast is detailed on all stairs within the building with yellow nosing in place <input type="checkbox"/> Clear directional signage <input type="checkbox"/> Assistance dogs are permitted to accompany the disabled individual, including a presence during the activity provided they present no risk to the individual, other users or the dogs themselves <input type="checkbox"/> Where assistance dogs cannot accompany the individual during the activity itself, a dedicated safe area is assigned as agreed with the individual			<input type="checkbox"/> Add Sample Measure <input type="button" value="View Files"/> <input type="button" value="View Links"/>			
<b>-</b>	<b>Category</b>	Welfare Arrangements							
<b>+</b>	<input type="checkbox"/> Access Limited access to toilets and changing facilities	<input type="checkbox"/> Customer - Adult <input type="checkbox"/> Customer - Child <input type="checkbox"/> Visitor	<input type="checkbox"/> Large disabled toilet provided with wide doors <input type="checkbox"/> Disabled toilet doors do not have door closers in order to ensure easy access <input type="checkbox"/> Disabled alarms in place which are tested daily <input type="checkbox"/> Dedicated disabled changing facilities	1 x 1	1	<input type="checkbox"/> Add Sample Measure <input type="button" value="View Files"/> <input type="button" value="View Links"/>	Please select additional control measure or manual	1 x 1	1
<b>-</b>	<input type="checkbox"/> Access Difficulty in identifying toilets and changing facilities	<input type="checkbox"/> Customer - Adult <input type="checkbox"/> Customer - Child <input type="checkbox"/> Visitor	<input type="checkbox"/> Text and Symbols in place on each door at low level <input type="checkbox"/> Colour contrasting signage in place	1 x 1	1	<input type="checkbox"/> Add Sample Measure <input type="button" value="View Files"/> <input type="button" value="View Links"/>	Please select additional control measure or manual	1 x 1	1
<b>-</b>	<b>Category</b>	Emergencies							
<b>+</b>	<input type="checkbox"/> Evacuation Risk of injury due to inability to safely evacuate the building	<input type="checkbox"/> Customer - Adult <input type="checkbox"/> Customer - Child <input type="checkbox"/> Visitor		1 x 1	1	<input type="checkbox"/> Add Sample Measure <input type="button" value="View Files"/> <input type="button" value="View Links"/>	Please select additional control measure or manual	1 x 1	1

			<input type="text" value="First aiders and first aid kits on site"/> <input type="text" value="Personal emergency evacuation plan (PEEP) in place and communicated to staff, disabled users and helpers"/> <input type="text" value="Group emergency evacuation plan (GEEP) in place and communicated to staff, disabled users and helpers"/> <input type="text" value="Staff trained to evacuate disabled users"/> <input type="text" value="Evac chairs in place which are serviced regularly"/> <input type="text" value="Staff trained in the use of evac chairs"/> <input type="text" value="Evacuation/refuge points clearly identified"/> <input type="text" value="Emergency Action Plan is in place which considers disabled customers"/> <input type="text" value="All fire exits are clearly identified with signage and pictograms"/> <input type="text" value="Visual as well as audible alarms installed"/> <input type="text" value="Hearing loop in place"/>			
<span style="background-color: #0056b3; color: white; padding: 2px;">-</span> <b>Category</b>		Activities <span style="float: right;">▼</span>				
<span style="background-color: #0056b3; color: white; padding: 2px;">+</span>	<input type="text" value="Access"/> <span style="float: right;">▼</span> <input type="text" value="Risk of injury due to inability to safely access activities and facilities"/>	<input type="text" value="Customer - Adult"/> <input type="text" value="Customer - Child"/> <input type="text" value="Visitor"/>	<input type="text" value="Appropriate Rescue equipment in place &amp; checked"/> <input type="text" value="Supervision for disabled groups is defined in the Normal Operating Procedure"/> <input type="text" value="Specific equipment is designed for disabled use"/>	1 x 1 <span style="background-color: #0056b3; color: white; padding: 2px;">1</span>	<input type="text" value="Add Sample Measure"/> <input type="button" value="View Files"/> <input type="button" value="View Links"/>	<input type="text" value="Please select additional control measure or manual"/> 1 x 1 <span style="background-color: #0056b3; color: white; padding: 2px;">1</span>

Revision History			
<input type="text" value=""/>		<input type="text" value="10"/>	<input type="button" value="Export"/>
Reviewed By	Name	Comment	Date
O2manager@stitch.com	Chris Cox	Completed 14/4/20	14-04-2020 13:43:28
O2manager@stitch.com	Niyi Aderinola	Updated 22.05.21	22-05-2021 18:51:06
O2manager@stitch.com	Niyi Aderinola	24/06/22	24-06-2022 09:39:24

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