



Copy of - Covid-19 (Coronavirus) Pandemic - Safe Operation - Trampoline Parks

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**Right Directions**

**Copy of - Covid-19 (Coronavirus) Pandemic - Safe Operation - Trampoline Parks**

Location of Activity

Trampoline Park

Ref No.

OXY\_5378

Assessors Name \*

Jess Dale

Date of Assessment

24-07-2020

Next Review Date

24-07-2021

QMS/Work Instructions

Covid-19 Cleaning

Names of Employees Consulted

Duty Managers Operations Manager Cafe Assistants Cleaners  
Court Monitor and Front of House Staff

Hazard Risk Rating

**VERY LOW**

Training/Qualifications Required to Complete this Activity

Level 2 Court Monitor

Personal Protective Equipment (PPE) Required to Complete this Activity

Disposable Gloves Face Masks non medical Face Mask

Potential Risk Rating

**VERY LOW**

Legislation, guidance and information used in support of this assessment

- ▶ Health & Safety At Work Act 1974
- ▶ Management of Health and Safety at Work and Fire Precautions (Workplace) (Amendment) Regulations 2003

Other Risk Assessments Cross Referenced

Covid-19 (Coronavirus) Pandemic - Safe Operation - Building/Facility General  
Covid-19 (Coronavirus) Pandemic - Safe Operation - Staff and Staff Areas

Potential Harm/Consequence		Likelihood That Harm Will Occur		Risk Rating	
1	Insignificant	1	Very Unlikely	Very Low Risk 1 - 2	No action required
2	Minor	2	Unlikely	Low Risk 3 - 6	Monitor
3	Moderate	3	Possible	Medium Risk 8- 12	Action required
4	Major	4	Likely	High Risk 15 - 16	Urgent Action
5	Catastrophic	5	Very Likely	Critical Risk 20 - 25	Work Must Stop and take immediate action
If the Risk Rating is 15 or more and no further control measures are practicable, add the risk to the H&S Risk Register.					

The risk rating indicates the level of response required to be taken when adding actions to the improvement plan (RRP). Ratings between 15 and 25 require an urgent review of existing control measures.

Hazard	Who May be Harmed	Current Control Measure in Place	Risk Rating With Current Control Measures In Place	Sample of any Reviewed Control Measures	Additional Control Measures Required	Potential Risk Rating After Additional Control Measures Implemented
<b>+</b> Category	Keeping up to date with official guidance					
<b>+</b> Information			1 x 1 <b>1</b>		Please select additional control measure or manual	1 x 1 <b>1</b>

	Lack of up-to-date information regarding the Covid-19 virus	<input type="text" value="Staff"/> <input type="text" value="Contractors"/> <input type="text" value="Customer - Adult"/> <input type="text" value="Customer - Child"/>	<input type="text" value="Attendance at Covid-19 clinics, webinars and other CPD"/> <input type="text" value="Reviewing best practice examples from within the industry"/> <input type="text" value="Reviewing other sectors where applicable"/> <input type="text" value="Regular review of IATP guidance"/> <input type="text" value="Reviewing Government, PHE and NHS guidance and keeping up to date"/> <input type="text" value="See www.gov.uk and www.nhs.uk websites"/>		<input type="text" value="Add Sample Measure"/> <input type="button" value="View Files"/> <input type="button" value="View Links"/>				
-	Information - Responsibilities Lack of communication of up-to-date information regarding the Covid-19 virus to managers and staff	<input type="text" value="Staff"/> <input type="text" value="Contractors"/> <input type="text" value="Customer - Adult"/> <input type="text" value="Customer - Child"/>	<input type="text" value="Covid-19 Response Team established. &lt;Insert names of individuals/ job roles here&gt; to develop sources of information to keep up to date with latest guidance"/> <input type="text" value="Review of guidance used to feed into Covid-19 risk assessments"/> <input type="text" value="Staff consultation and communication channels developed to ensure all staff remain informed and up to date"/>	1 x 1	1	<input type="text" value="Add Sample Measure"/> <input type="button" value="View Files"/> <input type="button" value="View Links"/>	Please select additional control measure or manual	1 x 1	1
-	<b>Category</b>	Activities - General							
+	Activities - General Possible transmission of Covid-19 by person infected with virus	<input type="text" value="Staff"/> <input type="text" value="Customer - Adult"/> <input type="text" value="Customer - Child"/>		1 x 1	1	<input type="text" value="Add Sample Measure"/> <input type="button" value="View Files"/> <input type="button" value="View Links"/>	Please select additional control measure or manual	1 x 1	1

Arrangements regarding re-opening are communicated to customers prior to opening so they know what activities are available and what to expect

Communications regarding re-opening arrangements include the use of website, social media, email and text

As far as possible, activities are booked and paid for in advance either online or over the telephone

Frontline Staff Pandemic Awareness Training / Covid-19 training is delivered prior to re-opening/re-engaging staff

Thermal imaging/ temperature testing completed for all staff/ customers/ contractors on entering the building

Thermal imaging/ temperature testing protocols in place and enforced by management

Management right of admission refused (ROAR)

'Test and trace' protocols to be followed by management/ staff

Staff/ customers displaying Covid-19 symptoms will not be allowed entry and asked to go home and follow 'test and trace' protocols

**-** Category Activities - Safety Briefing Room

**+** Safety Briefing Room

Possible transmission of Covid-19 due to not following social distancing guidelines

Spread of virus due to

- Staff
- Customer - Adult
- Customer - Child

1 x 1 1

Add Sample Measure

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1 x 1 1

- Reception Staff and Court Monitor control entry of customers into the safety briefing room to prevent pinch point
- Hand sanitiser station provided outside safety briefing room and all customers are advised to sanitise hands before entry
- Where possible safety briefing room doors are propped open to increase air circulation along with the introduction of fans
- Seperate entry and exits are used to filter customers in and out of the safety briefing room
- Where possible one way route has been designated
- Reduced maximum occupancy level has been established in line with current social distancing guidelines
- Social distancing markings have been identified within the safety briefing room in line with current social distancing guidelines
- Court Monitor supervises safety briefing that includes an introduction to Covid-19 measures around the park
- Court Monitor responsible for the smooth co-ordination of customers when leaving the safety briefing room and entering the park
- Adequate time has been allocated between sessions to allow for 'touchpoints' cleaning to take place
- The safety briefing room is included in the deep cleaning plan completed at the beginning/ end of each day
- 'Touchpoints' cleaning of the safety briefing room takes place in between seesions
- Court Monitor responsible for checking/ topping up hand sanitiser stations as part of 'touchpoints' cleaning plan

**-** Category Trampoline Park - General

<p><b>+</b></p>	<p>Trampoline Park</p> <p>Possible transmission of Covid-19 due to not following social distancing guidelines</p> <p>Spread of virus due to</p>	<p>Staff</p> <p>Customer - Adult</p> <p>Customer - Child</p>	<p>Prominent signage is displayed reminding of social distancing guidelines</p> <p>Water fountains are taken out of use</p> <p>Staff check sanitiser levels regularly</p> <p>Music level(s) have been reduced to allow for staff/ customers to talk without shouting</p> <p>Court Monitors to always maintain social distancing when interacting with other staff and customers throughout the building/ park</p> <p>Online booking system in place to ensure</p>	<p>1 x 1</p> <p>1</p>	<p>Add Sample Measure</p> <p><a href="#">View Files</a></p> <p><a href="#">View Links</a></p>	<p>Please select additional control measure or manual</p>	<p>1 x 1</p> <p>1</p>
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			<p>overcrowding does not take place</p> <p>Sessions are scheduled to allow for adequate 'touchpoints' cleaning take place between sessions</p> <p>Where necessary floor markings are used to designate where Court Monitors stand and where customers queue for activities in line with social distancing guidelines</p> <p>Hand sanitiser stations are provided throughout the park and customers are encouraged to sanitise hands regularly</p> <p>Where necessary 'one-way' routes have been designated via floor markings throughout the building/ park</p> <p>Strictly no running around the park</p> <p>Customers are requested no to shout/ scream as this will increase the risk of transmission</p> <p>Thorough deep clean of all areas takes place at the beginning/ end of each day, see deep cleaning schedule/ checksheets</p> <p>Customer announcements take place throughout the session reminding of social distancing and hand sanitising</p> <p>End of session announcement made to inform customers of exit etiquette to ensure pinch points are not created and social distancing is maintained</p> <p>Protocols for exiting the park at the end of the session are managed by Court Monitors</p> <p>Suitable anti-viral cleaning agent used when deep cleaning and touchpoints cleaning all areas</p> <p>Deep cleaning and 'touchpoints' cleaning schedule/ plans and checksheets developed for all areas of the building/ park (see plans and checksheets)</p> <p>Staff scripts have been developed and implemented for relevant areas such as on entry to the building/ reception and safety briefing room to assist staff when informing customers of the Covid-19 arrangements/ control measures</p>						
-	<p>Trampoline Park - Ventilation</p> <p>Spread of virus due to inadequate or poor fresh air/ air handling ventilation</p>	<p>Staff</p> <p>Contractors</p> <p>Customer - Adult</p> <p>Customer - Child</p>		1 x 1	1	<p>Add Sample Measure</p> <p>View Files</p> <p>View Links</p>	<p>Please select additional control measure or manual</p>	1 x 1	1

			<p>Government and industry guidance (CIBSE Covid-19 Ventilation Guide) is followed as much as possible to ensure adequate ventilation is taking place</p> <p>Where possible doors and windows will be propped open and floor/ wall fans introduced to aid in air circulation around the building/ park</p> <p>AHU's serviced and maintained in accordance with manufacturers recommendations</p>							
-	<p>Trampoline Park - Capacities</p> <p>Possible transmission of Covid-19 due to not following social distancing guidelines</p>	<p>Staff</p> <p>Customer - Adult</p> <p>Customer - Child</p>	<p>The building and trampoline park maximum occupancy levels have been reviewed and updated to allow for comfortable social distancing to take place in line with current government guidance</p> <p>Booking systems have been reviewed and amended to allow for new maximum occupancy levels in the building and on the park</p> <p>Clearly visible signage has been displayed informing staff/ customers of any reduced occupancy levels</p> <p>Maximum occupancy levels are continually monitored by staff/ Court Monitors and any issues reported to the Duty Manager</p> <p>Where necessary equipment such as games/ vending machines have been removed to allow comfortable social distancing to take place</p> <p>Where removal of equipment is not possible, such equipment has been isolated/ cordoned off to prevent access</p> <p>Hourly sessions have been scheduled along with and adequate break/ gap between sessions to allow for 'touchpoints' cleaning to take place (see 'touchpoints' cleaning plans and checksheets)</p> <p>Social distancing guidelines actively promoted on the website and signage/ floor markings displayed throughout the building/ park</p>	1 x 1	1	<p>Add Sample Measure</p> <p>View Files</p> <p>View Links</p>	<p>Please select additional control measure or manual</p>	1 x 1	1	
<p><b>- Category</b> Trampoline Park - Softplay/ Novelty Activity Area</p>										
+	<p>Softplay/ Novelty Activity Area</p> <p>Possible transmission of Covid-19 due to not following social distancing guidelines</p> <p>Spread of virus due to</p>				1 x 1	1	<p>Add Sample Measure</p> <p>View Files</p>	<p>Please select additional control measure or manual</p>	1 x 1	1

- Staff
- Customer - Adult
- Customer - Child

The Softplay/ Novelty Activity Area may need to be closed unless adequate social distancing and cleaning regimes can be introduced

Deep cleaning of area completed at beginning/ end of each day

'Touchpoints' cleaning takes place in between each session

Reduced maximum occupancy number has been introduced <insert here> and signage has been displayed

Hand sanitiser station has been provided on entry and all adults (if applicable) and children are requested to sanitise hands prior to entry

Court Monitors supervise area and Covid-19 controls

Activity areas within the Softplay/ Novelty Activity Area have been isolated, such as ball ponds

Hand sanitiser stations are checked and topped up frequently as part of the 'touchpoints' cleaning schedule/ plan

[View Links](#)

**Category** Trampoline Park - Performance Trampolines (Incl Walk the Wall/ Foam Pits)



Performance Trampolines

Possible transmission of Covid-19 due to not following social distancing guidelines

Spread of virus due to

- Staff
- Customer - Adult
- Customer - Child

1 x 1

1

Add Sample Measure

[View Files](#)

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Please select additional control measure or manual

1 x 1

1

Performance trampolines where customers dismount into a foam pit will need to be closed unless adequate cleaning regimes for the foam can be introduced

Queueing system introduced to allow for comfortable social distancing to take place including floor markings

Court Monitor supervision takes place to ensure Covid-19 controls are being maintained

Deep cleaning takes place at the end/ beginning of the day

'Touchpoints' cleaning plan/ checksheets in place completed between sessions

Hand sanitiser station provided on entry to the performance trampolines area and customers requested to sanitise hands regularly

Staff/ Court Monitors responsible for checking and topping up sanitiser frequently as part of the 'touchpoints' cleaning schedule/ plan

The 'touchpoints' cleaning plan includes sanitising of the walls in between sessions, just incase they are touched by users

**Category** Trampoline Park - Foam Pits

**+** Foam Pits

Possible transmission of Covid-19 due to not following social distancing guidelines

Spread of virus due to

- Staff
- Customer - Adult
- Customer - Child

1 x 1 1

Add Sample Measure

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Please select additional control measure or manual

1 x 1 1



Foam pits will need to be closed unless adequate cleaning regimes have been introduced to ensure that all foam can be cleaned

Queueing system in place to ensure comfortable social distancing can take place

A reduced occupancy of <insert here> has been introduced for all foam pits

Foam pits are fully supervised by Court Monitors at all times and control measures enforced and monitored

Deep cleaning of all padding/ touchpoints takes place at the beginning/ end of each day

The 'touchpoints' cleaning plan includes the sanitising of all foam pit touchpoints and areas between sessions

Court Monitors responsible for checking/ topping up sanitiser as part of 'touchpoints' cleaning plan

Hand sanitiser stations provided at all foam pits

Users are requested to exit the foam pit as quickly as possible and to not linger in the pit

**Category** Trampoline Park - Obstacle Course

**+** Obstacle Course

Possible transmission of Covid-19 due to not following social distancing guidelines  
Spread of virus due to

Customer - Adult

Staff

Customer - Child

Specific areas around the obstacle course will need to be closed unless adequate cleaning regimes can be introduced, such as foam pits (see foam pits) and ball ponds

Reduced occupancy number of <insert here> has been introduced for the obstacle course to allow social distancing to take place

Queueing system in place to ensure comfortable social distancing can take place

Deep cleaning of the obstacle course takes place at the beginning/ end of the day

'Touchpoints' cleaning plan/ checksheets in place and completed between sessions

Court Monitors are responsible for checking/ topping up sanitiser as part of the 'touchpoints' cleaning plan

Hand sanitiser station provided on entry to the obstacle course and all users are requested to sanitise hands prior to entry

Direction of travel route clearly displayed to ensure social distancing can be maintained on the equipment

1 x 1 1

Add Sample Measure

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Please select additional control measure or manual

1 x 1 1

Category		Trampoline Park - Battle Beams/ Tightrope and Other Such Equipment	
<p><b>+</b></p> <p>Battle Beams/ Tightrope etc.</p> <p>Possible transmission of Covid-19 due to not following social distancing guidelines Spread of virus due to</p>	<p>Staff</p> <p>Customer - Adult</p> <p>Customer - Child</p>	<p>1 x 1</p> <p>1</p> <p>If the battle beam/ tightrope and other such equipment transitions into a foam pit this activity will need to be closed unless adequate cleaning regimes can be introduced to ensure that all foam can be cleaned (see foam pits)</p> <p>Only 2 persons from the same family/ group are allowed to use the battle beam(s) at the same time</p> <p>Only 1 person at a time on the tightrope</p> <p>Queuing system in place to ensure social distancing can take place</p> <p>Deep cleaning of battle beams/ tightrope and other such equipment takes place at the beginning/ end of each day</p> <p>'Touchpoints' cleaning plan/ checksheets in place for cleaning in between each session</p> <p>Hand sanitiser station provided and all users requested to sanitise hands prior to use</p> <p>Court Monitors responsible for checking/ topping up hand sanitiser stations as part of the 'touchpoints' cleaning plan</p> <p>Battle beam and batons included in 'touchpoints' cleaning plan and completed between sessions</p>	<p>1 x 1</p> <p>1</p> <p>Add Sample Measure</p> <p><a href="#">View Files</a></p> <p><a href="#">View Links</a></p> <p>Please select additional control measure or manual</p>
Category		Trampoline Park - Bouldering/ Climbing Wall (Not Clip & Climb)	
<p><b>+</b></p> <p>Bouldering/ Climbing Wall</p> <p>Possible transmission of Covid-19 due to not following social distancing guidelines Spread of virus due to</p>	<p>Staff</p> <p>Customer - Adult</p> <p>Customer - Child</p>	<p>1 x 1</p> <p>1</p>	<p>1 x 1</p> <p>1</p> <p>Add Sample Measure</p> <p><a href="#">View Files</a></p> <p><a href="#">View Links</a></p> <p>Please select additional control measure or manual</p>

If the bouldering wall/ climbing wall is provided with a foam pit this activity may need to be closed unless an adequate cleaning regime is implemented to ensure all foam can be cleaned effectively

Reduced capacity has been introduced to this activity to allow for social distancing

Hand sanitiser is provided and all users are requested to sanitise hands prior to use

Court Monitors are responsible for checking/ topping up sanitiser stations as part of the 'touchpoints' cleaning plan

Deep cleaning of the bouldering/ climbing wall takes place at the beginning/ end of the day

Deep cleaning and 'touchpoints' cleaning includes the bouldering/ climbing wall handholds

Users requested to exit the foam pit as quickly as possible and to not linger in the pit

'Touchpoints' cleaning takes place between sessions

**-** Category Food and Beverage v

+	Food and Beverage <span style="float: right;">v</span> Possible transmission of Covid-19 due to not following 2m social distancing guidelines Spread of virus due to <span style="float: right;">v</span>	Staff Customer - Adult Customer - Child	1 x 1	1	Add Sample Measure <a href="#">View Files</a> <a href="#">View Links</a>	1 x 1	1
					Please select additional control measure or manual		

- Food and drink is sold on a take-away basis only and is only 'grab and go'; no food is prepared on site, with only hot drinks prepared for take-away
- Tables and chairs are removed from cafe areas or cordoned off if they cannot be moved
- A perspex screen is positioned at the point of sale
- Card and contactless payments are encouraged
- Tills/touchscreens are sanitised on staff changeover
- Card payment machines are sanitised frequently
- Staff sanitise their hands after handling cash
- Vending machines are cleaned regularly
- Contactless card vending machines are encouraged
- Hand sanitiser stations are in place in cafe areas and near vending machines
- Staff check sanitiser levels regularly
- Prominent signage is displayed reminding of social distancing guidelines and hygiene
- Menus are not placed on tables. All products on sale are displayed via wall mounted display/chalk boards only
- Social distancing markers in queues and between tables in line with current government guidance

**- Category** Trampoline Park - Dodgeball

**+ Dodgeball**  
 Possible transmission of Covid-19 due to not following social distancing guidelines  
 Spread of virus due to

- Staff
- Customer - Adult
- Customer - Child

1 x 1 1

Add Sample Measure

[View Files](#)

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Please select additional control measure or manual

1 x 1 1

		<p>The maximum occupancy for the dodgeball court is &lt;insert here&gt; this is to allow for adequate social distancing</p> <p>Dodgeballs have been removed to reduce the risk of transmission</p> <p>Hand sanitiser station provided on entry to the dodgeball court and users requested to sanitise hands on entry</p> <p>The dodgeball court is included in the deep and 'touchpoints' cleaning plan</p> <p>Deep cleaning takes place at the beginning/end of each day</p> <p>'Touchpoints' cleaning takes place in between each session</p> <p>Court Monitors are responsible for checking/topping up hand sanitiser as part of the 'touchpoints' cleaning plan</p>				
<div style="background-color: #0056b3; color: white; padding: 5px;"> <span style="float: left; border: 1px solid white; padding: 2px;">-</span> <b>Category</b> <span style="float: right;">Trampoline Park - Cardio Wall</span> </div>						
<div style="background-color: #e0e0e0; padding: 5px; border: 1px solid #ccc;"> <span style="color: green; font-weight: bold;">+</span> Cardio Wall         </div> <div style="font-size: 8px; margin-top: 5px;">           Possible transmission of Covid-19 due to not following social distancing guidelines            Spread of virus due to         </div>	<div style="background-color: #e0e0e0; padding: 5px; border: 1px solid #ccc;">           Staff         </div> <div style="background-color: #e0e0e0; padding: 5px; border: 1px solid #ccc; margin-top: 5px;">           Customer - Adult         </div> <div style="background-color: #e0e0e0; padding: 5px; border: 1px solid #ccc; margin-top: 5px;">           Customer - Child         </div>	<div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;">           Only one person at a time on each individual cardio wall         </div> <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;">           Hand sanitiser station provided and all users are requested to sanitise hands prior to use         </div> <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;">           The Cardio wall(s) are included in the deep cleaning plan and cleaned at the beginning/end of each day         </div> <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;">           'Touchpoints' cleaning completed in between each session         </div> <div style="border: 1px solid #ccc; padding: 5px;">           Court Monitors are responsible for checking/topping up hand sanitisers as part of the 'touchpoints' cleaning plan         </div>	1 x 1 <span style="font-weight: bold; color: green;">1</span>	<div style="background-color: #e0e0e0; padding: 5px; border: 1px solid #ccc; margin-bottom: 5px;">           Add Sample Measure         </div> <div style="background-color: #0056b3; color: white; text-align: center; padding: 5px; margin-bottom: 5px;"> <a href="#">View Files</a> </div> <div style="background-color: #4f7942; color: white; text-align: center; padding: 5px;"> <a href="#">View Links</a> </div>	Please select additional control measure or manual	1 x 1 <span style="font-weight: bold; color: green;">1</span>

Revision History			
<input style="width: 100%;" type="text"/>	<input style="width: 50px;" type="text" value="10"/>	<span style="background-color: #0056b3; color: white; padding: 2px 10px; border-radius: 3px;">Export</span>	
Reviewed By	Name	Comment	Date
croydonmanager@stitch.com	Jess Dale	Will review as and when needed dependant on government guidelines	24-07-2020 13:21:10
Showing 1 to 1 of 1 entries			<span style="border: 1px solid #ccc; padding: 2px 5px;">Previous</span> <span style="border: 1px solid #ccc; padding: 2px 5px; font-weight: bold;">1</span> <span style="border: 1px solid #ccc; padding: 2px 5px;">Next</span>

